



**Role: Food Market Assistant – Food Market**

**Type:** Short / Long Term

**Location:** 1080 Montreal Ave (Saint Paul)

### Your Impact & Benefits as a Volunteer

**Join us as a Food Market volunteer and experience a place of meaningful connections and impactful moments. Here's what awaits you:**

- Become part of a dedicated team at Neighborhood House, surrounded by passionate volunteers, social work interns, and caring staff.
- Make a direct and tangible difference in the lives of your Saint Paul neighbors, ensuring they receive the essential nourishment they deserve.
- Discover the profound satisfaction of knowing that your efforts have a direct, positive impact on people in need, providing them with vital support and sustenance.

Together, let's create a ripple of change and kindness in our community through your valuable contribution as a Food Market volunteer!

### Role Summary

Join our vibrant team as a Food Market Assistant and play a key role in crafting an inviting and inclusive atmosphere at our food market. Here's what this opportunity entails:

- Collaborate with fellow volunteers, staff, and interns to curate a warm and hospitable market experience for every visitor.
- Your contribution will be instrumental in fostering a dignified and comfortable shopping environment, ensuring that everyone feels valued and respected during their time at our food market.
- Help maintain our shelves, ensuring they're consistently stocked, well-organized, and products are beautifully presented for shoppers.
- Be part of the team that makes a real difference in the lives of our community members, creating a welcoming haven for all who walk through our doors!

### Key Responsibilities

Ready to make each shopping trip a memorable and seamless experience for our visitors? Here's how you'll shine as a superstar volunteer:

- **Be the go-to guide!** Assist shoppers every step of the way, answering questions and ensuring they have a delightful shopping journey.
- **Become a master of precision!** Weigh and record groceries with finesse, following our established procedures. It's all about attention to detail and ensuring accuracy for a smooth checkout.
- **Your helping hands make a difference!** Aid shoppers by carrying their groceries and expertly bagging items as needed, adding an extra touch of convenience to their visit.

- **Keep the magic happening!** Help maintain our shelves, ensuring they're consistently stocked, well-organized, and products are beautifully presented for shoppers.
- **Embrace the green side!** Sort and stock fresh produce with care, and when needed, transfer items to our organics recycling, contributing to our sustainability efforts.
- **The hero of deliveries!** Support our team in the exciting process of receiving and stocking food donations and deliveries, ensuring our shelves stay plentiful.
- **The tidy maestro!** Keep our shopping area spick and span, maintaining a welcoming atmosphere by tidying up as needed.

Join our team and become an integral part of creating an outstanding shopping experience for our visitors. Your enthusiasm and dedication will light up the shopping floor, making each visit a joyful and fulfilling one!

### Qualifications

**Join our team and make a meaningful impact with your unique skills and heartwarming personality! Here are the qualities we value in our volunteers:**

- **Warmth and friendliness** are your superpowers! Your welcoming nature and adaptability create a safe and comfortable environment for everyone.
- Be part of a supportive team that understands the **power of collaboration**. While we lift a minimum of 35 pounds and are on our feet for a couple of hours, we do it together, playing to each other's strengths to efficiently handle and distribute food deliveries.
- Your **dedication to supporting families in need** is the driving force behind your commitment. Your empathy and understanding towards the challenges they face is invaluable.
- **Speak multiple languages? You're a star!** While not mandatory, being bilingual or multilingual, especially in languages spoken in our diverse community such as Russian, Somali, Hmong, Spanish, and West African dialects like Amharic or Oromo, adds an extra sparkle to your role.

Your contribution, no matter the language or skillset, makes a huge difference in the lives of those we support. Come join us in creating a more inclusive and supportive community for everyone!

### Time Commitment

- **Time Commitment:** Weekly
- **Shift Options:** Mondays 9a-11:30a, Tuesdays & Wednesdays 9a-11:30p or 1-4p
- **Time Away:** Need to be away for a trip, or life commitment? Not to worry! We value the time our volunteers share with us, and our team understands those moments you need to be away. Simply share your time away needs with our team as you know them.

### Training & Support Provided

- On-site training and ongoing support are provided by our Food Support and Volunteer Engagement teams
- Volunteers will be provided pre-service training, including Food Safety and Civil Right training focused on providing a safe and equitable food market experience for all.



## **Organization Overview**

**Neighborhood House** believes that communities and neighborhoods thrive when families have the opportunity to build safe, stable, and rewarding lives. That is why, for over 125 years, Neighborhood House has been working alongside families to ensure that they have access to food and housing for their basic needs and education opportunities to help them achieve their dreams and goals. Today, we serve more than 15,000 people through our integrated programs in six St. Paul neighborhoods.

At Neighborhood House our Food Support Program includes two free food markets, fresh produce distribution events, and other food support related services and assistance. We work hard to provide healthy, culturally appropriate and nutritious foods for our community and believe that no one should ever experience food insecurity.

## **Diversity Statement**

So you don't meet every requirement listed in this description? Do you think your experience level is not where it needs to be? Studies show that women and people of color are less likely to apply to roles unless they believe they meet every single qualification. Neighborhood House is focused on building a diverse, inclusive, and equitable team. If you're interested in this role but your experience doesn't line up perfectly with every qualification in the description, we want you to connect with us anyway. The right role for you may be right around the corner.



**Interested in learning more about this role? Contact:**

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