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 Neighborhood House

IMPACT SUMMARY FY25



MISSION

To help people gain the skills, knowledge and confidence to thrive in diverse communities.

WHO WE ARE

Neighborhood House is dedicated to making sure that everyone who calls St. Paul, Minnesota home can live here and thrive here. Serving primarily low-income, immigrant, refugee and underrepresented communities, Neighborhood House works with the entire family to ensure their basic needs are met, as well as assuring access to all-ages, cost-free education programs so they can live safe, stable and rewarding lives.

VISION

Hope, Opportunity, and Dignity for All

VALUES

- Equity and Inclusion
- Learning and Reflection
- Diversity and Culture
- Community and Engagement
- Integrity and Accountability

FY25 HIGHLIGHTS

This past year, Neighborhood House focused on building successful programs at our new second programming site and integrated service center, Neighborhood House on Montreal (NHOM). We opened a second Family Center and started early childhood programming at NHOM in Fall 2024. We are continuing to learn about the needs and desires of West 7th residents as we expand our presence in this neighborhood and look forward to connecting more closely with community members.

We also continued program enhancements and expansion and began construction on the Wellstone Center, which are major pillars of our Hope in Action Comprehensive Campaign. Staff continued to deliver basic needs and educational programming out of the Wellstone Center during renovations as described on the following pages.

DEAR FRIENDS,

2025 was filled with changes and challenges for Neighborhood House and our community. This year, we fully operationalized our new service center on Montreal Avenue in Saint Paul's West 7th neighborhood. The demand for supportive services in the West 7th neighborhood is high, and we know that we made the right choice in selecting this site for our new second home.

Construction continued at the Wellstone Center as part of our Hope in Action Comprehensive Campaign. Neighborhood House staff and participants continued to learn and build community as workers renovated our Food Market, parking garage, and event spaces.

During this year, we strengthened our community partnerships, joining forces with the West Side Boosters, West Side Community Organization, and Highland District Council. We are collaboratively increasing our impact with youth engagement programs, job training, and adult education.

Neighborhood House is on the cusp of some really exciting changes. We are evolving and expanding to meet current needs and co-create a welcoming place where people receive the support they need to learn, grow, and thrive. Together, we are building a more expansive, inclusive future.

In community,

Janet Gracia
President and CEO

BOARD OF DIRECTORS

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Amy Slagle
Dave Smith
Chris Sullivan
Sara Swenson, Chair
Carlos Tellez, Treasurer
Jim Thiher

VOLUNTEERS

557 contributed to our programs with nearly **14,000 hours of service.**



KEY STAFF

Janet Gracia
President & CEO

Melanie Accola
Vice President of Finance

Sarah Berger
Vice President of Advancement

Nick Contreraz
Vice President of Programs

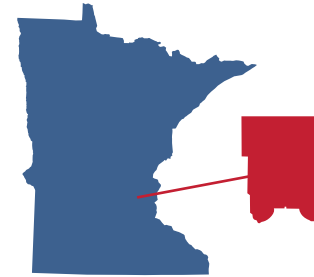
Shad Klukas
Vice President of Facilities Operations

Angela Steward-Randle
Vice President of People & Culture

OUR IMPACT

Supported **46,535 individuals**, including **11,476 families**

New data tracking processes were implemented in FY25 to more accurately reflect participation.

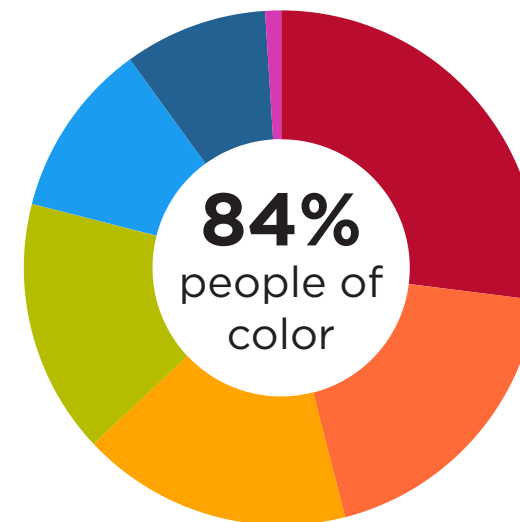


83% of participants reside in St. Paul or Ramsey County suburb

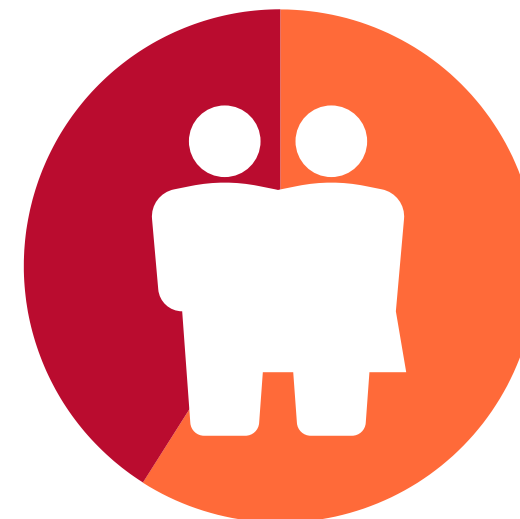


89% of those that reported income **were living at or below 150% of the federal poverty level**

DEMOGRAPHICS



- Black | 27%
- Other Races | 19%
- Hispanic/Latino | 17%
- White | 16%
- Asian | 11%
- Multi-Racial | 9%
- Unknown/Unavailable | 1%



- Female | 62%
- Male | 38%

Food Markets distributed

1,087,792
pounds of food

Fresh Produce Distribution Events provided

82,924
pounds of food

Family Centers distributed

203,700
basic needs items to families

Housing staff prevented homelessness for **831 families** by providing **\$1,549,435** in direct financial assistance

87% of participants reported stable housing 6 months after receiving assistance

BASIC NEEDS PROGRAMMING

We pride ourselves on our ability to work with all members of a family and to meet each individual where they are. We offer an integrated approach that helps families with basic needs so that they can build solid foundations for the future.

FOOD SUPPORT

Through our two Saint Paul food markets, we provide fresh, healthy, and culturally specific food options to people facing food insecurity as well as assistance with government benefits enrollment. With the launch of our new second site, our Food Support Program team distributed over 1 million pounds to participants for the first time, a nearly 20% increase in distribution over the previous year.

IMPACT

Families received **1,087,792 pounds of food** at our two Food Markets and an additional **82,924 pounds of fresh produce** at 32 free, outdoor Fresh Produce Distribution events. This food was distributed to **25,641 individuals** from **7,021 households**.

FAMILY CENTERS

Our two Family Centers serve as central intake hubs for families. Households in crisis can receive case management services, referrals for additional community services, and assistance with government benefits enrollment. Family coaches also provide free basic needs items. With added space and staffing at our new second location, participants at Family Centers received significantly more free diapers, bottles of shampoo, personal and feminine hygiene products, cleaning products, warm winter outerwear, backpacks, and school supplies than the previous year.

IMPACT

Family Centers served **355 households** and distributed **203,700 basic needs items to families**.

HOUSING STABILITY

A safe and secure place to call home is critical to building a solid foundation for a family to thrive. Our Housing Stability program prevents evictions and homelessness through emergency financial assistance and uniquely working alongside families in Ramsey County Housing Court. We also implement transformational housing programs that go beyond one-time financial assistance and include intensive, long-term case management services alongside rent subsidies. In FY25, this program far exceeded its annual goals due to incredible community need and demand and was able to provide all-time high levels of financial assistance thanks to increased appropriations by the state. This included a direct appropriation of \$2.4M to Neighborhood House and temporary increases from county and state housing programs.

IMPACT

Housing staff spoke with **7,653 families** who were experiencing housing challenges, connecting them to resources that could assist them.

Of those, we prevented homelessness for **831 families** by providing **\$1,549,435 in direct financial assistance** (mortgage, rent, deposits and utilities).

87% of participants reported stable housing six months after receiving assistance.

EDUCATION AND ENRICHMENT PROGRAMMING

We believe in the power of education and enrichment to lift each of us up so that we establish strong foundations to excel in the future. Our inclusive and culturally responsive programming for youth and adults is built on this premise.

For adults:

ADULT EDUCATION

Our Adult Education program provides a wide variety of free education and enrichment classes, including three levels of English language and literacy, preparation for U.S. citizenship and GED tests, digital navigation, continuing education, career readiness and navigation, and driver's education. We work with all learners to help them gain the skills necessary to improve employment potential, continue to higher education, and strengthen connections to the community—all significant steps on the path toward independence, stability, and a bright future.

IMPACT:

Instructors supported a total of **873 unique students**, **531 of whom completed 12 or more hours of instruction**.

Students represented **63 countries**. **78 percent were from immigrant families**.

35.2% of students made a measurable level gain, demonstrating improved basic academic skills and English language skills, nearly meeting the 2024-2025 Minnesota state target of 36%.

Additionally, our Latino Leadership Program (Programa de Liderazgo Latino) brings together participants who want to develop a self-driven plan to strengthen their leadership skills, to advocate for their children and families, and to build community connections in schools and neighborhoods.

For youth and children:

YOUTH PROGRAMS

Our free Youth Programs include Summer Sunrise camp, a Lending Library, year-round homework and tutoring support, evening programming for the children of Adult Education students, a teen mentorship program, and various events and excursions throughout the year

YOUTH LITERACY

Our Youth Literacy Program also sends two instructors into five St. Paul Public Schools to work with children falling behind their grade level in reading and hosts events and activities to boost literacy engagement through making reading fun and accessible.

PARENT AND EARLY CHILDHOOD EDUCATION

For our littlest learners, Parent and Early Childhood Education (PECE) programming promotes kindergarten readiness through preschool classes and provides childcare for the young children of Adult Education students during adult class time. Along with optional home visiting for families, this program addresses the unique barriers that low-income or immigrant families face in preparing their children for school.

(continued on next page)

Instructors supported

873
students

531
students completed more than 12 hours of instruction

Youth Programs supported

286
youth

Youth Literacy instructors tutored

118
children in St. Paul schools.

PECE supported

116
preschool children

EDUCATION AND ENRICHMENT PROGRAMMING

(continued)

IMPACT:

PECE supported **116 preschool children**; **78% of regular attendees** were found to be developmentally on track for kindergarten.

Summer Sunrise Camp, after-school enrichment, and several age-specific offerings supported a total of **286 youth**, providing them with free educational and enrichment offerings, access to mentors, and opportunities to participate in new experiences and activities.

Youth Literacy instructors tutored **118 children** in St. Paul schools; **83% of those assessed showed improvement in their reading skills.**

COMMUNITY ENGAGEMENT

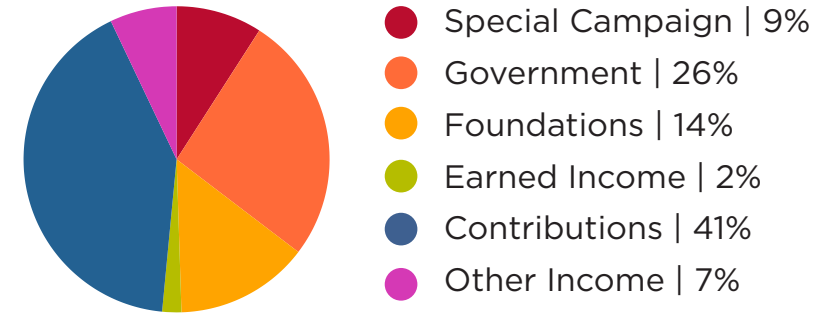
Along with Neighborhood House programming, the Paul & Sheila Wellstone Center is a hub of community connection and engagement, generating revenue to support Neighborhood House's programs through renting out rooms and spaces. Community activities include theater performances, training classes, meetings, basketball tournaments, and more. Revenue generated by the Wellstone Center provides support for Neighborhood House programming. Neighborhood House staff across programs use the Wellstone Center's spaces for 12.8 hours per working day.

Number of Days Operated (open Monday-Sunday)	352
Number of Hours of Scheduling Activity	30,633
Annual Number of Visitors	168,000
Total Number of Reservation Hours for Saint Paul Parks	25,049
External Reservations	716
Hours of External Use	2,645
Internal Reservations	858
Number of Neighborhood House Hours of Use	2,939
Neighborhood House on Montreal	
Number of Days Neighborhood House on Montreal Operated	247

Note: In the last three months of FY25, various construction projects—made possible through our Hope in Action Comprehensive Campaign—took place throughout parts of the Wellstone Center. Construction activity affected usage of our food market, parking ramp, and event spaces on Level Two. As a result, usage of these spaces experienced temporary decreases, affecting building-wide totals. We are excited for all spaces in the Wellstone Center to fully reopen by Summer 2026 and expect numbers to return to (or exceed) pre-construction levels.

FY2025 FINANCIALS

*FY25 financials are not audited.



REVENUE:

Special Campaign	\$994,304
Government	\$2,940,604
Foundations	\$1,623,067
Earned Income	\$183,191
Contributions	\$4,602,924
Other Income	\$769,958
Total	\$11,114,048

Contributions includes individuals, corporations (business and sponsorships) and In-kind.



EXPENSES:

Basic Needs	\$5,211,864
Education	\$774,269
Management & General	\$1,403,600
Youth & Community	\$2,469,772
Advancement	\$1,986,558
Total	\$11,846,063

- Basic needs include Food Support, Housing Stability, and Family Centers
- Education includes Adult Education, Currie Scholarships, and the Latino Leadership Program
- Youth and Community includes CCO, Youth, Youth Literacy, PECE, General Programs, Evaluation, and Volunteers